

Healthcare



Drive Productivity, Reduce Costs, and Achieve Compliance

Healthcare organizations face unique challenges—balancing patient care with regulatory requirements, managing costs, and optimizing operational efficiency. By identifying inefficiencies and providing actionable insights, iGrafx Process360 Live empowers healthcare teams to make data-driven decisions that enhance productivity, reduce costs, and improve patient care.

Optimization Potential

Improve Productivity. iGrafx Process360 Live identifies inefficiencies, such as delays in admissions or poor care coordination. Streamlining these processes improves patient flow, enhances staff collaboration, and reduces administrative bottlenecks, affording healthcare professionals more focus on patient outcomes.

Reduce Operational Costs. Cost control is critical in healthcare. iGrafx helps organizations identify and measure unnecessary expenses, rework, manual activity, and administrative overhead. This leads to lower operational costs and cost to serve, without sacrificing care quality, resulting in a more sustainable financial structure.

Comply with HIPAA and Other Regulations. iGrafx offers real-time insights into how processes handle patient data and clinical procedures, helping ensure HIPAA compliance. The platform identifies gaps in data security and documentation, allowing organizations to proactively address compliance issues, improve audit readiness, and reduce the risk of non-compliance.

Improving Critical Processes in Healthcare

Process360 Live empowers healthcare companies to optimize and enhance a wide range of core and ancillary processes. Here are examples of key healthcare processes that can be significantly improved:

Patient Admissions

Patient admissions are critical, with inefficiencies leading to long waits, inaccurate data, and poor experiences. iGrafx helps streamline the admissions process, leading to shorter wait times, better patient throughput, and fewer administrative errors.

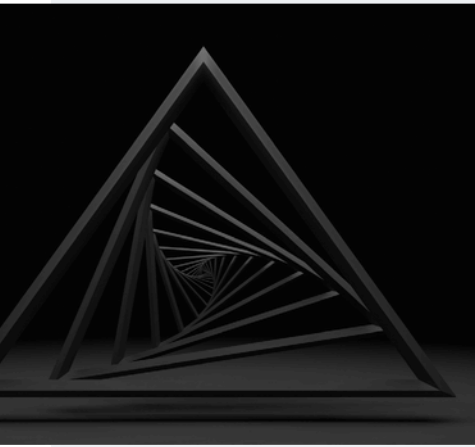
Medication Administration

Medication administration is one of the most sensitive processes in healthcare, where errors can directly impact patient safety. iGrafx improves this process by enhancing coordination between staff, reducing errors, ensuring compliance with safety protocols, and ensuring accurate, timely medication delivery.

Claims Processing

Efficient claims processing is essential for the financial health of healthcare providers. iGrafx helps identify inefficiencies, reducing delays. This leads to fewer rejections, faster reimbursements, and better compliance, reducing administrative costs and financial penalties.

How it Works



Process Mining

Uncover Hidden Inefficiencies

Process mining helps healthcare organizations understand how their processes are functioning in real-time by capturing and analyzing process data.

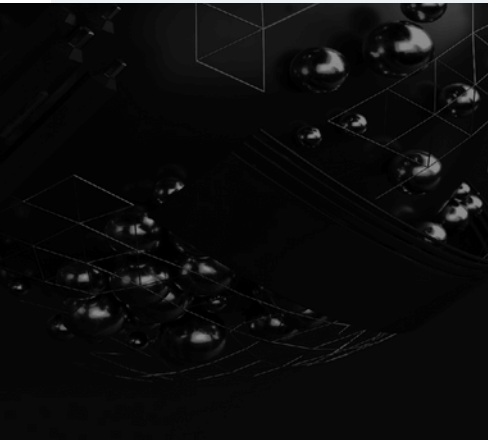
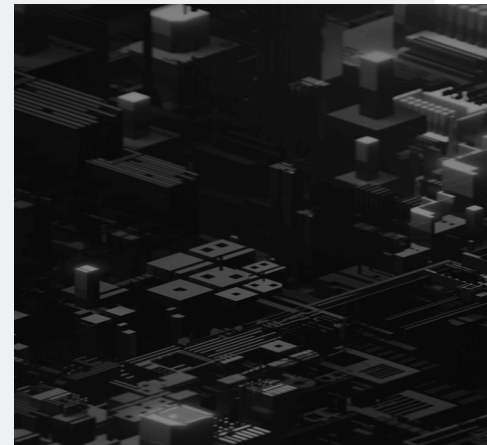
- Automatically detect inefficiencies such as delays in patient care
- Identify undocumented processes that present compliance risks
- Use data-driven insights to invest in improvements, such as automation

Process Design

Design Future-Proof Processes

Once inefficiencies are identified, iGrafx Process360 Live enables organizations to design optimal processes that align with their goals.

- Develop consistent, repeatable processes across departments and locations
- Document processes for governance and training purposes
- Collaboratively design processes with input from all stakeholders



Process Simulation

Test & Optimize Before Implementation

Process simulation enables healthcare organizations to model and test process changes in a risk-free environment, ensuring that improvements will lead to desired outcomes.

- Simulate process changes and their affect on the organization's KPIs
- Identify potential risks, like higher patient volume or regulatory requirements
- Ensure that changes lead to measurable gains and patient outcomes