

Process Mining

Unparalleled Operational Intelligence

You can't change what you can't see. That's where iGrafx Process Mining comes in. It combines the power of machine learning and AI to automatically discover and analyze the business processes your organization relies on. Get complete transparency into how your business runs, identify inefficiencies and risk, and uncover areas for improvement and automation.

Datasheet

Discover Every Process



Capture and visualize real-time process intelligence to make smart decisions faster and gain a competitive advantage.

Uncover & Mitigate Risk



Analyze processes and monitor KPIs to find and fix bottlenecks and inefficiencies before they impact your business.

Unlock Hidden Opportunities



Use discovered intelligence to perform deep analysis to identify ways to optimize performance and achieve better outcomes.

Ensure Control & Compliance



Monitor compliance with industry regulations or internal policies in real-time and take corrective action to prevent non-compliance.

Accelerate Automation



Easily identify ideal candidates for process automation, targeting optimization efforts on the most impactful business processes.

Improve Customer Experience



Enhance every touchpoint to ensure satisfaction with fewer errors, faster response times, and better process performance.



Process Discovery

Automatically discover and visualize actual process flows based on real-time process discovery. Get transparency into every aspect of your critical end-to-end processes without manual effort.

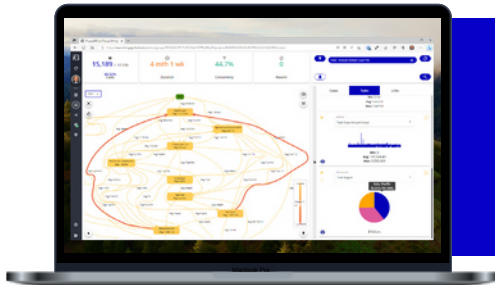
Conformance Checking

Quickly compare discovered processes with predefined reference models or business rules to identify deviations, non-compliance, and potential risks.



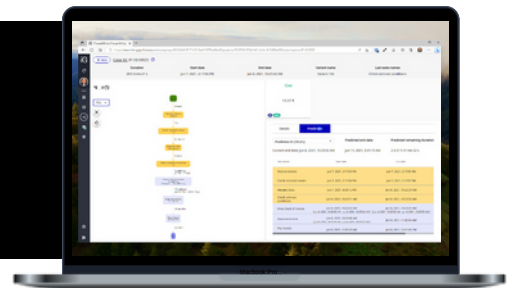
Root Cause Analysis

Analyze process intelligence to identify the root causes behind process inefficiencies or deviations and drive targeted improvement initiatives.



Predictive Analytics

Generate predictive models to forecast future process behavior. Identify problematic process execution and predict the execution times for individual cases and outcomes.



Performance analysis

Continuously monitor process performance, including cycle time, throughput, waiting times, and resource utilization to pinpoint bottlenecks, inefficiencies, and opportunities for improvement.

