iGrafx®

Enhancing Global Logistics at Schnellecke Group

SCHNELLECKE LOGISTICS

About Schnellecke Group

The Schnellecke Group, a renowned family-owned company with over 80 years of history, stands as a global leader in providing a diverse range of logistics services. Specializing in supply logistics, packaging, sequencing, module assembly, and distribution logistics, Schnellecke is a trusted system partner for major manufacturers, ensuring reliable and efficient delivery processes worldwide.

The company's dedication to innovation, coupled with state-of-the-art equipment and IT solutions, positions Schnellecke as a key player in the dynamic landscape of logistics.

The Challenge

Schnellecke Logistics recognized the need for a robust process management solution to meet the diverse requirements of various departments such as quality, IT, LEAN, process management, and compliance. Their existing tool, Signavio, had limitations at that time, being used superficially and lacking company-wide scalability.

Schnellecke lacked visibility into their key processes that prevented the company from taking a globally transparent view of the processes and clearly working out the company-wide dependencies and correlations in order to achieve lean, customer-oriented end-to-end processes.
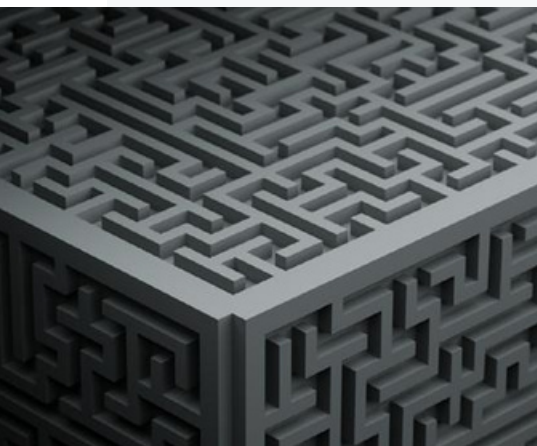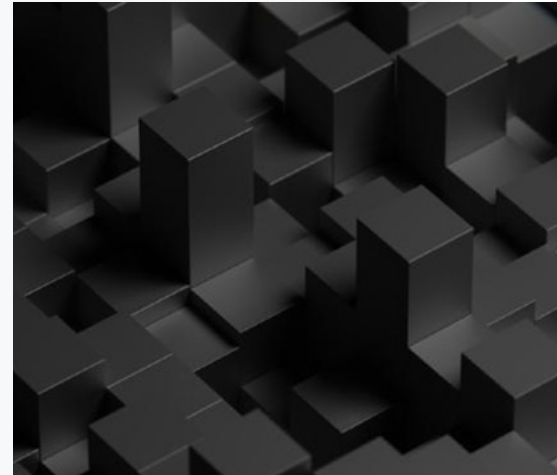
The company decided to transition to iGrafx to achieve a more comprehensive and globally applicable solution to drive process excellence and risk management.

The Solution

The implementation of iGrafx's process intelligence platform, Process360 Live began in 2019 and has since been used worldwide on a daily basis. The platform offers support for all processes within Schnellecke Logistics, offering a centralized and scalable solution.

The comprehensive rollout of iGrafx across Schnellecke Logistics involved the systematic collection of process instructions in Word, alongside thorough audit preparations and consolidation into a dedicated folder for operational employees. Phase 1 focused on recording existing processes, creating dashboards within iGrafx, and implementing shop floor access.

Moving into Phase 2, Schnellecke Logistics expanded its processes to deepen their understanding, incorporating lean training courses, workshops, and additional dashboard development, along with the introduction of QM system houses.

The final phase, Phase 3, facilitated further development of the BPM methodology, expansion of interfaces and tools, and top-down linking of processes and documents. This phase also encompassed the integration of diagrams for value stream mapping, connection of RPA, chatbot, and HR interfaces, and the implementation of risk management.

The completion of Phase 3 marked the culmination of a comprehensive and strategic implementation journey.
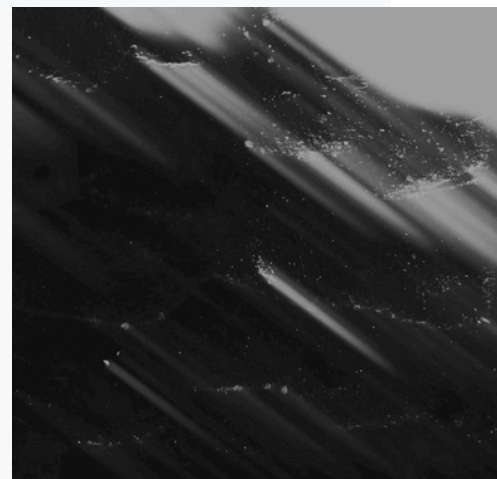
> iGrafx played a crucial role in identifying and eliminating process gaps, contributing to **heightened efficiency and reduced risks**. We have achieved **strong audit results** since implementing iGrafx and have **seamlessly ensured compliance with industry standards**, said Neumann.

The Results

The implementation of iGrafx at Schnellecke Logistics has proven instrumental, providing transformative value across their global operations. With the platform, the company achieved worldwide process insights, fostering collaboration and standardizing processes. The platform played a crucial role in identifying and eliminating process gaps, contributing to heightened efficiency and reduced risks.

As of November 2023, 2,858 diagrams and 18,698 documents have been created at Schnellecke Logistics. This includes the involvement of 18 administrators, 151 key users and 158 process owners.

Business Benefits

The main benefits that iGrafx provided Schnellecke Logistics include:

Global Accessibility: iGrafx enabled worldwide access to process documentation and management all locations, fostering collaboration and ensuring consistency across business units.

Transparency: The platform provided global transparency in all business units, allowing for a clear understanding of processes and fostering efficient communication.

Gap Identification and Elimination: iGrafx facilitated the identification and elimination of process gaps, enhancing operational efficiency and reducing potential risks.

Real-time Documentation: With iGrafx, documentation is kept up-to-date in real-time, ensuring that all stakeholders have access to the latest information.

Digitization of Documentation: The platform supported the digitization of paper documentation, reducing reliance on manual processes and improving overall documentation throughput times.

Audit Success: Schnellecke Logistics achieved very good audit results and can seamlessly achieve compliance with industry standards. Not only did the company-wide process transparency contribute to this, but also a dedicated global team for managing the processes and controlling the platform content using cycles and reports.

iGrafx®

Scaling iGrafx at Schnellecke Logistics

The company plans to continue using iGrafx globally, leveraging its SaaS cloud-based Process360 Live Platform, including the integration of diagrams for value stream mapping, aligning with Schnellecke Logistics' commitment to continuous process improvement.

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By the Numbers

2,858
Diagrams modeled in Process360 Live

18,698
Process documents stored in Process360 Live

151
Key Users of Process360 Live